



מדריך לאיפוס סיסמה

על מנת לאפס סיסמה בחשבון המסחר שלך, יש להיכנס תחילה לאתר ניהול החשבון www.myfxcm.com.

1. יש לבחור באפשרות השניה? Forgot password?

FXCM English

MyFXCM

Login

Password

Remember me

Login

Forgot Login? **Forgot password?**

2. יש להזין את שם המשתמש (מספר החשבון) ללחוך על Submit.

FXCM English

Password Reminder

Passwords cannot be retrieved for security reasons. However, you can reset your password by completing the two step validation procedure below. Once validated, we will send an email to the email address on file with a link which will allow you to reset your password.

***=Required Field**

Step 1: Enter your login and click "Continue"

Login*:

Continue Back

יש להזין את שם המשתמש כאן

3. יש למלא אחת מ-2 השאלות הבאות:
- שאלת הביטחון והתשובה כמו שמילאת בטופס פתיחת החשבון
 - כתובת המייל שלך שרשומה אצלנו וללחוץ על Get Password.

The screenshot shows the FXCM Password Reminder page. At the top left is the FXCM logo, and at the top right is a language dropdown menu set to 'English'. The main heading is 'Password Reminder'. Below it, there is explanatory text: 'Passwords cannot be retrieved for security reasons. However, you can reset your password by completing the two step validation procedure below. Once validated, we will send an email to the email address on file with a link which will allow you to reset your password.' This is followed by 'Step 2: Enter your security answer OR enter the email address on file with your account. Note, the security answer field is case sensitive.' There are two input sections: 'Security Question:' with the text 'What was your first pet's name?' and 'Security Answer:' with an empty text box. Below this is 'OR' and 'Email Address:' with another empty text box. At the bottom are two buttons: 'Get Password' (blue) and 'Back' (white). On the right side, there are three Hebrew annotations in boxes with arrows pointing to the input fields: 'שאלת הביטחון שנשאלת' (Security question you were asked) pointing to the Security Question text, 'תשובה לשאלת הביטחון' (Answer to the security question) pointing to the Security Answer text box, and 'כתובת המייל שלך' (Your email address) pointing to the Email Address text box. There is also a small box with the Hebrew letter 'א' (A) positioned between the Security Answer and Email Address sections.

4. לאחר מכן ישלח לך לכתובת המייל הרשומה אצלנו, קישור אותו יש לפתוח, על ידי לחיצה על הלינק הכחול כמסומן בתמונה.

Thank you for using the MyFXCM portal.

Your request has been received.

To reset your FXCM password please click this link:

<https://www.myfxcm.com:443/fxma/password-reminder/change?key=2f555e0c8b2e6c90267bda84ff48abbd9e625ad>

For security purposes, this link is only valid 4 hours from the time when the email was sent. If you run out of time, re-initiate the reset password request by clicking the "Forgot Login/Password?" link at www.myfxcm.com to receive a new email.

If you did not submit a request to update your password, please contact FXCM immediately.

Kindest regards,

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5. כעת, יש להזין פעמיים את הסיסמה החדשה בשדות המסומנים בתמונה. שים לב כי הסיסמה מכילה לפחות **8 תווים ומשלבת אותיות באנגלית ומספרים**. שים לב שמקש ה-Caps Lock לא לחוץ. לאחר מכל יש ללחוץ Submit.



English

Reset Password

This section allows you to change your password. Your new password must contain all of the following:

- A minimum of 8 characters in length
- At least one lower case letter
- At least one number

Note: Upper case letters and special characters are permitted but are not required. Acceptable special characters are: ~`!@#%&*()-_+=

*=Required Field

New Password*:

Confirm New Password*:

יש להזין את הסיסמה החדשה פעמיים

Password information should always be held private and not shared with any other parties as this may result in undesired changes to account information or trades on the trading station.

I hereby represent that the information provided above is true and correct. FXCM reserves the right, but has no duty, to verify the accuracy of information provided, and to contact the account holder, bankers, brokers, and others, as it deems necessary. Falsified information may result in legal action and is punishable by law.

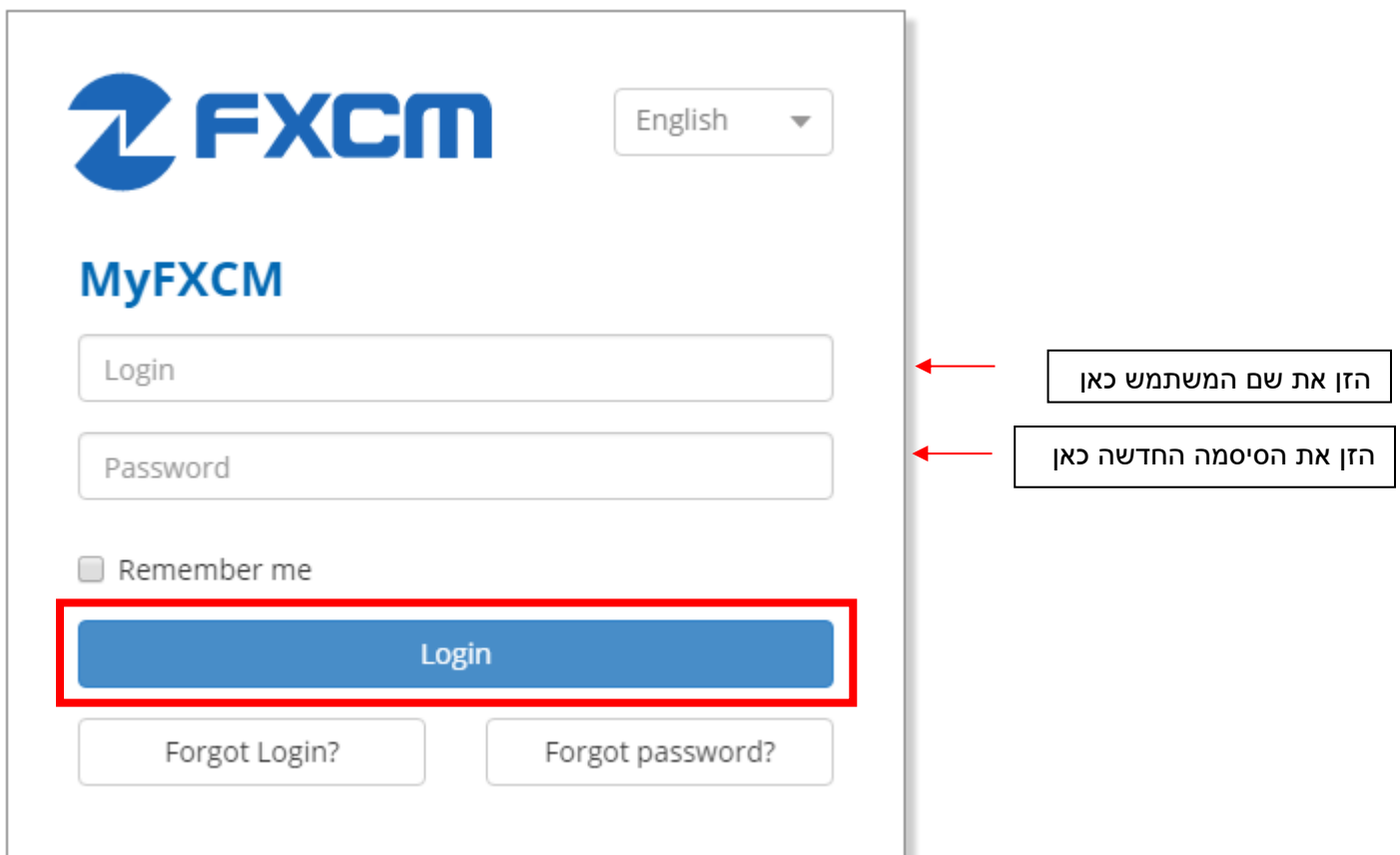
By submitting below, I certify that I am the person authorized to initiate such transactions. I also acknowledge that FXCM may neither make nor receive payments via a third party, and is held harmless of any transactions not arising of deliberate negligence.

Submit

6. תקבל הודעה כי בקשתך התקבלה ותוכל לחזור לעמוד הראשי על ידי לחיצה על Back To Login Page כמתואר בתמונה.



7. היכנס מחדש עם שם המשתמש והסיסמה החדשה, על מנת לבדוק שהסיסמה תקינה ואתה מצליח להיכנס לחשבונך ולחץ על Log in כמתואר בתמונה.



סיסמתך אופסה בהצלחה, תוכל להתחבר לחשבונך.